



RECLINER WARRANTY CARD

WARRANTY

RECLINER MECHANISM

The reclining mechanism has a "Limited Lifetime" warranty as long as parts are available. We will pay the cost of labor, shipping and handling for one year from the date of original purchase. After one year the shipping cost and labor will be the responsibility of the consumer.

FRAME

The wooden frame components are warranted to be free from defects in materials and workmanship for five (5) years as long as it is upholstered in the original material. We will pay the cost of labor, shipping and handling for one year from the date of original purchase. After one year the shipping cost and labor will be the responsibility of the consumer.

CUSHIONS

The cushion's foam and filling material are warranted against defective material and workmanship for a period of three (3) years from the date of original purchase. Over time softening will occur and is not considered a manufacturing defect. We will pay the cost of labor, shipping and handling for one year from the date of original purchase. After one year the shipping cost and labor will be the responsibility of the consumer.

SPRINGS

The springs are warranted against breakage due to defective material and workmanship for a period of five (5) years from the date of original purchase. We will pay the cost of labor, shipping and handling for one year from the date of original purchase. After one year the shipping cost and labor will be the responsibility of the consumer.

LEATHER

The leather has a one year limited warranty for repair or replacement of leather parts against manufacturing or material defects. Leather commonly exhibit characteristics of nicks, scratches, wrinkles, variations in shade and tone and other natural features that are not considered defects. Leather warranty is voided if evidence is found of excessive soiling, improper cleaning, abuse or chemical treatment applied.

FEATURES AND BENEFITS

RECLINER MECHANISM

The mechanism is an all steel mechanism with a patented design to withstand years of use. Each recliner is tested for smooth long lasting comfort.

FRAME

Each recliner frame is constructed of hardwood parts which are nailed, corner blocked, and bolted together for long lasting construction.

CUSHIONS

The seat cushions are constructed of high density polyurethane foam wrapped around a coil spring seat unit consisting of a minimum of 56 individual coil springs. Some seat cushions will also be combined with high loft premium polyester fiber in order to create the maximum comfort and durability possible. The back cushions are constructed of high-density polyurethane foam, high loft premium polyester fiber or a combination of both for maximum comfort and support.

SPRINGS

All springs are high quality, heat tempered steel for durability and long life.

LEATHER CARE

Avoid placing your recliner in direct sunlight as it may cause the leather to fade over time.

Keep your recliner at least two feet from any heating source. Prolonged exposure to heat can cause leather to dry out.

Never allow spills to set.

Never use aggressive substances such as stain removers, cleaning solvents, or other chemical solutions on leather.

Dust with a clean, dry cloth. If a spot needs special attention, a damp cloth or sponge soaked in lukewarm mild soapy water can be used.

LIMITATIONS AND EXCLUSIONS

These warranties are made to you, the original purchaser from an authorized Brooks dealer, and do not cover furniture purchased second hand or distressed. These warranties do not apply to furniture that has been subject to abuse, abnormal use, or improper care. These warranties only apply to the product upholstered in its original material. These warranties do not apply to rental, business, commercial, institutional or other non residential uses.

Brooks will not be liable for any consequential or incidental damages, including any loss, expense, or damage other than to the furniture itself that may result from a defect in the furniture.

WARRANTY CLAIM PROCEDURES

In the event of a problem, the consumer should notify the dealer from whom the item was purchased. The dealer will then notify the company and the necessary action will be taken. It will be necessary for the consumer to keep the original sales receipt along with this warranty card in order to validate the warranty.



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